

HP Printer Not Connecting To Computer

“Why is my HP printer not connecting to my computer?” Is this the question on your mind right now? If so, you have arrived at the perfect destination to solve your problem! Even though there might be tons of reasons that lead to this issue, you need to zero in on the exact one. This will surely help in resolving the issue in the best possible way. Sometimes, the problem might be with your printer. At other times, the issue might be with the computer. In some scenarios, the fault may exist with both devices. Identifying the factor causing the trouble will definitely assist in arriving at the proper troubleshooting method.



So, let's begin with the methods to fix your issue without beating around the bush. Shall we?

Troubleshooting Methods

We've provided some methods below. Go ahead and read them. As you keep reading, implement the methods one by one. We're sure you can fix the problem where your HP printer is not connecting to your computer in a matter of minutes!

Check The Connections

The initial step you must take is to confirm that your connections are working without a glitch.

- If you are using a USB connection, verify that the USB cable connecting the HP printer and computer is working fine.
- Ensure that the cable is firmly connected at both end ports (at the printer port and the computer port).
- In case the cable is damaged, just replace it with a new one.

If there's no fault with the USB cable or its connection, move on to the method given below.

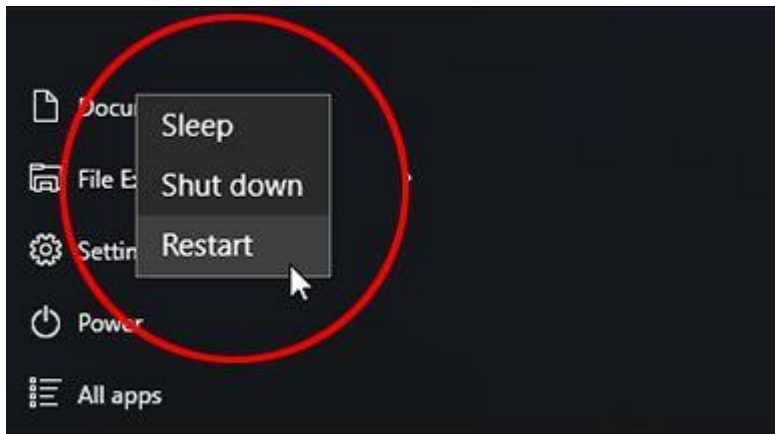


Try Restarting Your Devices

Restarting the HP printer or computer (or both) might help rectify the current issue.

- Restart your HP printer.
- Is the problem solved now?
- If not, make an attempt to restart your computer.
- Done? Now, connect the USB cable between the devices.
- Or else, if you're using a wireless connection, connect the printer and computer to the same network.
- Check if the issue where your HP printer is not connecting to the computer is solved.

If this technique fails, go ahead with the method below.

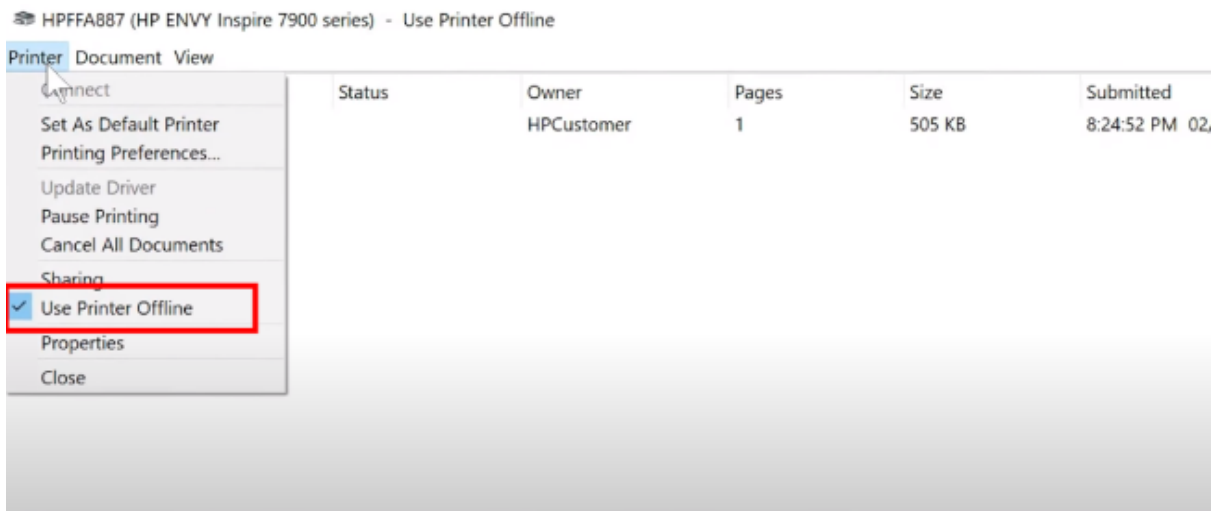


Ensure That The Printer Is Online

You may encounter connection issues even if your HP printer goes offline. Therefore, if you're using a Windows computer to connect to your HP printer, follow these steps to get your printer back online.

- On the computer, open the Control Panel window.
- Go to the Devices and Printers section. Here, right-click your HP printer.
- From the displayed options, choose See what's printing.
- Can you see a small new window now? Here, click the Printer tab.
- If you find the Use Printer Offline option selected, deselect it now.
- Once the HP printer is online, try connecting it to your computer.

Move to the following method if this one fails.



Utilize HP Print And Scan Doctor

The HP Print & Scan Doctor tool for Windows can be used to rectify printing, scanning, and connection issues. Make use of the instructions below to fix your HP printer that's not connecting to your computer.

- Visit the official HP website. From here, download the HP Print and Scan Doctor tool on your Windows computer.
- Go to the Downloads folder and then run the HPPSdr.exe file from there.
- As soon as the tool is open, click on the Start button.
- Select your HP printer.
- Are you done? That's great!
- Keep following the on-screen instructions until your connection issue is fixed.



Is The Problem Solved? Are You Able To Connect The Devices?

We've provided the troubleshooting methods to rectify the connection issue. Keep executing them in the given order until you resolve it. We'll be elated if you are able to connect your devices successfully. If you're facing challenges while fixing your HP printer that is not connecting to your computer, kindly contact us. Use the call option on this page to get in touch with our technical experts.